**FACTS**

**WHAT DOES ANDREW JOHNSON BANK DO WITH YOUR PERSONAL INFORMATION?**

<table>
<thead>
<tr>
<th>Why?</th>
<th>Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.</th>
</tr>
</thead>
</table>
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include:  
- Social Security number and Assets  
- Account Balances and Account Transactions  
- Income and Payment History  
When you are *no longer* our customer, we continue to share your information as described in this notice. |
| How? | All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information; the reasons Andrew Johnson Bank chooses to share; and whether you can limit this sharing. |

<table>
<thead>
<tr>
<th>Reasons we can share your personal information</th>
<th>Does Andrew Johnson Bank share?</th>
<th>Can you limit this sharing?</th>
</tr>
</thead>
<tbody>
<tr>
<td>For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>For our marketing purposes— to offer our products and services to you</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>For joint marketing with other financial companies</td>
<td>NO</td>
<td>We Do Not Share</td>
</tr>
<tr>
<td>For our affiliates’ everyday business purposes— information about your transactions and experiences</td>
<td>NO</td>
<td>We Do Not Share</td>
</tr>
<tr>
<td>For our affiliates’ everyday business purposes— information about your creditworthiness</td>
<td>NO</td>
<td>We Do Not Share</td>
</tr>
<tr>
<td>For our affiliates to market to you</td>
<td>NO</td>
<td>We Do Not Share</td>
</tr>
<tr>
<td>For nonaffiliates to market to you</td>
<td>NO</td>
<td>We Do Not Share</td>
</tr>
</tbody>
</table>

**Questions?** Call 423-783-1000 or go to [www.andrewjohnsonbank.com](http://www.andrewjohnsonbank.com)
### Who we are

**Who is providing this notice?**  
Andrew Johnson Bank

### What we do

**How does Andrew Johnson Bank protect my personal information?**  
To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

**How does Andrew Johnson Bank collect my personal information?**  
We collect your personal information, for example, when you
- Open an account or Apply for a Loan
- Pay your bills or Make a Wire Transfer
- Make deposits or withdrawals on your account

We also collect your personal information from others, such as credit bureaus or other companies.

**Why can't I limit all sharing?**  
Federal law gives you the right to limit only
- sharing for affiliates’ everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

### Definitions

**Affiliates**  
Companies related by common ownership or control. They can be financial and nonfinancial companies.  
- Andrew Johnson Bank does not share with any affiliates

**Nonaffiliates**  
Companies not related by common ownership or control. They can be financial and nonfinancial companies.  
- Andrew Johnson Bank does not share with nonaffiliates for marketing purposes

**Joint marketing**  
A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  
- Andrew Johnson Bank does not jointly market with nonaffiliated financial companies